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SUSTAINABILITY CONSIDERATIONS	There are no sustainability considerations applicable.
IMPACT OF DECISION AND NEXT STEPS	N/A
MOTION OR RESOLUTION FOR APPROVAL	N/A
APPENDICES	Appendix A: Presentation

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# Outline

- Campus Public Safety Overview
  - Uniformed Personnel
  - Collaboration with External Agencies
  - Special Constables vs. Security Agents
  
- Emergency Management & Preparedness
  - Emergency Response Structure
  - Active Shooter Preparedness
  
- Campus Safety
  - Security in Residences
  - Personal Safety
  
- Challenges



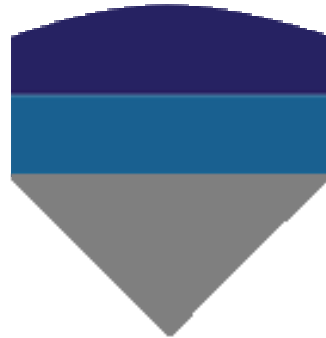
**McGill**

# Campus Public Safety (CPS)

24/7 Security Operations

Keycard access

Adapted transport



**SECURITY SERVICES**



**FIRE PREVENTION**

Fire Drills

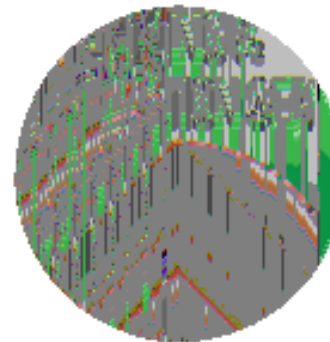
Fire equipment inspections

Emergency Response Plans

Mass Notification Tools



**EMERGENCY MANAGEMENT  
& PREPAREDNESS**



**PARKING &  
TRANSPORTATION SERVICES**

Parking Access

Parking Permits



- Staffing levels are in line with most other Montreal area higher education institutions – Concordia, Université de Montréal, HEC, etc. – and slightly higher than a number of Ontario institutions

In 2015/16:

- 16,952 calls and alarms received at Security Operations Centre
- 23 demonstrations/protests/civil unrest events
- >17,000 hours on construction projects (2016)
- >11,500 hours on special events and other (2016)



# CPS- Uniformed Personnel

- CPS contracts security agents
  - 8 out of 9 Montreal universities contract security agents
- 65 agents at downtown campus
- 25 agents at Macdonald campus
- McGill Security crest and uniform since 2013
- Advantages: Flexibility in scheduling, cost saving to the university for HR and training.

Composition (Downtown campus)
1 Contract Officer
1 Deputy Contract Officer
7 Controllers/Dispatchers (Security Operations Centre)
3 Shift Supervisors
18 Patrollers (Responders)
2 Adapted Vehicle Drivers
12 Building Agents (Libraries,



# Training for Uniformed Security

# Collaboration with External Agencies

- Service de Police de la Ville de Montréal (SPVM)
- Royal Canadian Mounted Police (RCMP)
-



# Special Constables vs Private Security

- Arrest powers
- Use of force: both must not use greater force than is necessary
- Sharing of information with law enforcement
- Equipment – no university in Canada is equipped with firearms
- Staff composition: Quebec and Ontario universities vs United States

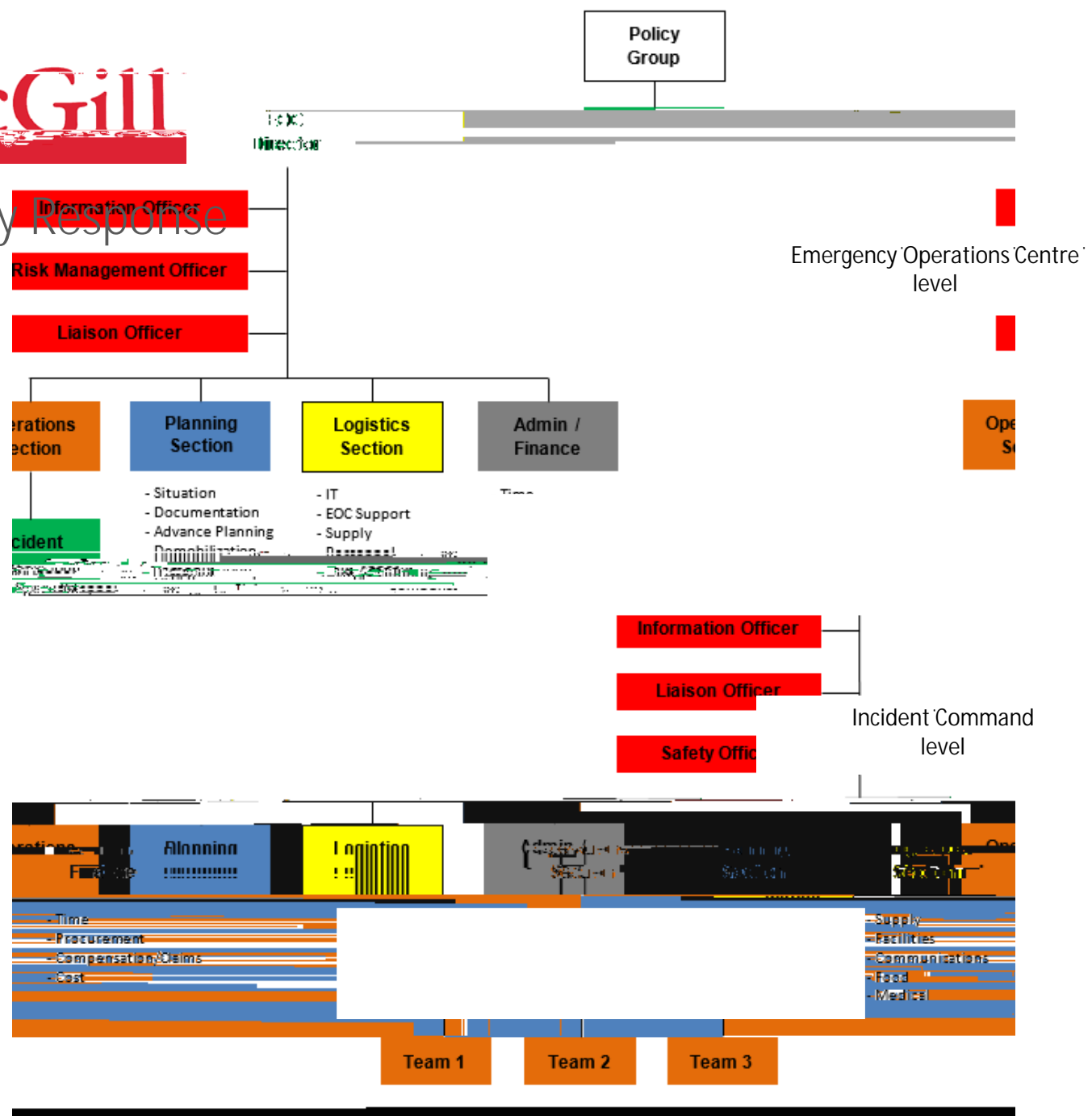


# Emergency Preparedness

- University Emergency Response Plan (UERP)
- Emergency Response Protocol
  - Regular day to day incidents are covered in Standard Policy and Procedures (SPPs)
  - If an incident exceeds SPPs, Incident Command System (ICS) is activated
  - If an incident exceeds ICS capability, Emergency Operations Centre (EOC) is activated
  - If EOC needs support, the Policy Group is called upon



# Emergency Response Structure



# Active Shooter Preparedness

- Full scale exercises: 2009 (McLennan Library), 2015 (Otto Maass)
- Tabletop Exercises
- Ongoing Incident Command System (ICS) and EOC training and exercises
  
- New Preparedness video in 2016
- Active Shooter Training Workshop since 2008
  
- Mass Notification System
  - Text alerts, Computer Pop ups, McGill App
  
- Emergency Operations Centre



# Security in Residences

- Night stewards
  - Employees of Student Housing and Hospitality Services (SHHS), though CPS provides assistance as needed
  - Present in 9 Residence buildings
- Physical security
  - Card readers/restricted access at each residence entrance, including all Shared Facilities Houses (i.e., MORE Residences)
  - Security Cameras
  - 24/7 alarm monitoring by Security Operations Centre (SOC)
- Response
  - McGill Student Emergency Response Team (M SERT)
  - Security Patrollers will respond when called upon on 24/7 basis



## Personal Safety

- Network of emergency phones relayed to 24/7 Security Operations Centers
- Safety Escorts provided by Security
- Community patrolling
- Courses offered:
  - Self defense course for women offered 3x/semester
  - Non violent Crisis Intervention (NVC)
  - Active Shooter Training Workshops
- Work with Harm Reduction Liaison Officer







# Challenges

- Financial Constraints
  - Staffing
  - Accreditation
  - Incident Management System
- Decentralized Services
- Community Engagement